



Ensure you are getting the most out of your investment in IDU-Concept.



To ensure that you are getting the most out of your investment in IDU-Concept, IDU is offering a fixed cost status review (4 hours) to check your installation, identify inefficiencies and recommend optimal configuration changes. The output will be a detailed status report and dashboard highlighting your environment and implementation status. A summary of the areas to be reviewed are detailed below.

## INFRASTRUCTURE

Check the specifications of respective servers to ensure that they meet the current recommendations and are supported versions of Windows servers and SQL Server:

- IDU Application Server
- IDU Database Server
- IDU Reporting Server
- IDU Analytics Report Server

Check IDU database backup jobs are in place.

Check that the database defragmentation is scheduled to run once index defragmentation reaches 10%.

Check that the database re-index is scheduled to run once index defragmentation reaches 30%.

Check SQL memory usage and the number of processors allocated on the server.

## INTEGRATION

Check SQL Server Integration Services (SSIS) package that reads actuals from the ERP system into IDU:

- Package run times are acceptable given the data volumes.
- Packages are still scheduled at the appropriate time.
- Packages are designed optimally and utilise changes in the integration services framework.

Check any another SSIS packages that may be specific to the client and confirm they are running optimally and are still needed:

- Investigate SSIS jobs that run frequently during budget cycle capture.
- Check the staging tables used for SSIS packages are indexed.

## REVIEW IDU BUDGETING MODULE

Check the IDU administrator dashboard.

Check all accounts and cost centres are allocated to IDU structures.

Highlight accounts that need action.

Check number of Account and Cost Centre combinations and highlight if all are not relevant.

Check current setup of budget types ensuring that they are being used efficiently and are the correct budget types for the desired outcomes.

Recommend the configuration of new budget types in consultation with client.

## REVIEW IDU REPORTING MODULE

Review the layout profiles.

Review customised reports.

Check which IDU Analytics models are being utilised.

## ADMINISTRATORS

Review policy re: archiving of old fiscal sets.

Review the IDU Administrators in terms of length of experience at the client and knowledge of the IDU system.

Recommend training if required.

Review password policies are being implemented.

Review client's authentication method.

Review clients IDU web using http/https